

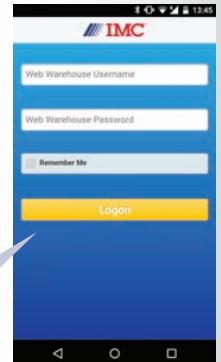
IMC Mobile App for Android & Apple iOS devices

VIN Scan

- 1 Search "IMC parts" (or scan QR code below) to find the app and install.



- Login credentials are the same for IMC Mobile App and the IMC Web Warehouse (IWW).

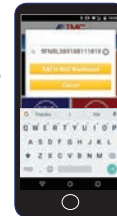


- 2 Once you are logged in, you have two options:

- a) Click to scan vehicle bar code on the door post with your phone camera/electronic device.

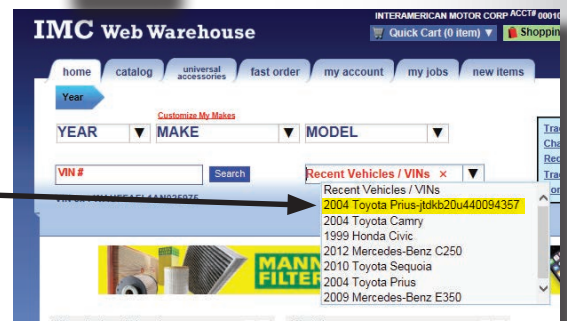
OR

- b) Click to manually enter the VIN.



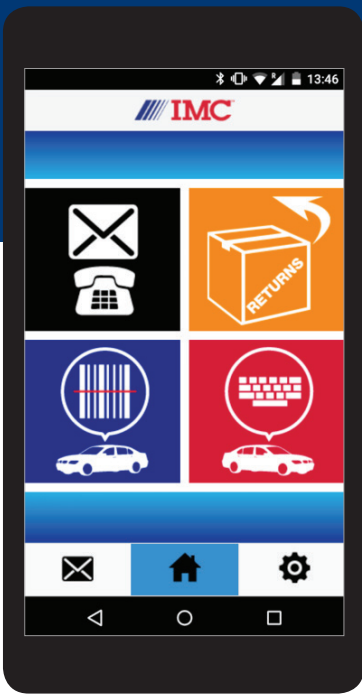
- 3 Once the vehicle bar code has been scanned or manually entered, the vehicle is loaded into IMC Web Warehouse's **Recent Vehicles/VINs** located in the front page.

- 4 Select the vehicle from a pull down menu.



- 5 Vehicle is now loaded, and the user can search by part or repair job.



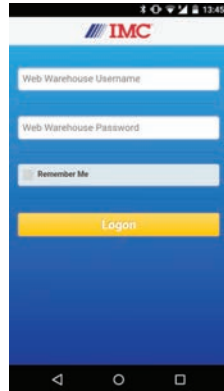
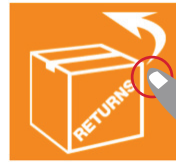


Returns via the IMC App

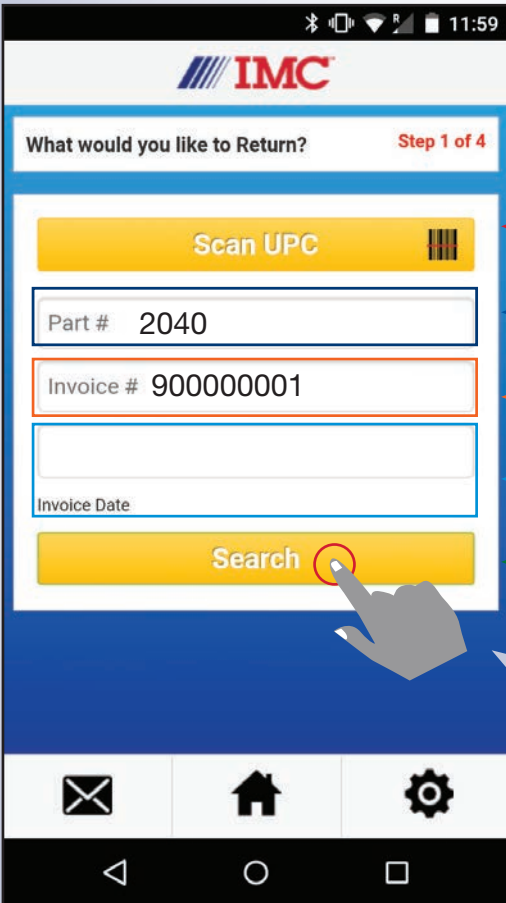
Creating a Return

1 Log into the IMC app with your IMC Web Warehouse username and password. Tap on the "Remember Me" box if you would like to store your username and password on your device. If you do not have your IMC Web Warehouse username or password, contact your IMC salesperson.

2 Tap the "Returns" icon



3 Scan a UPC or enter a part number or enter an invoice number or select an invoice date, then click "Search."



You have the choice to:

Scan a UPC

or

Enter the Part #

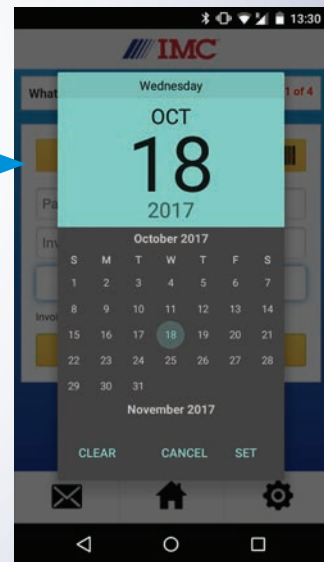
or

Enter the Invoice #

or

Select Invoice Date

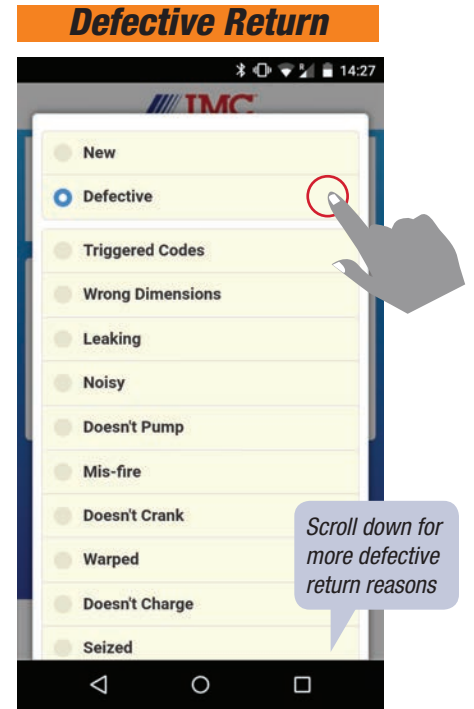
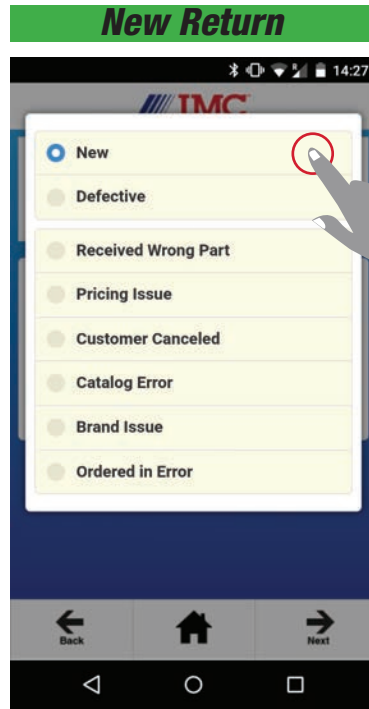
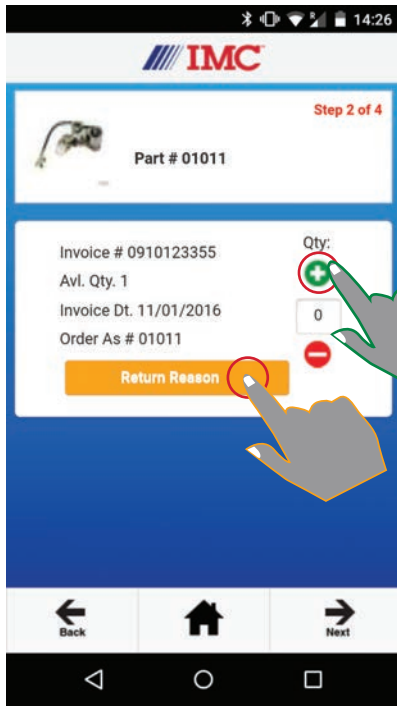
Then Click Search



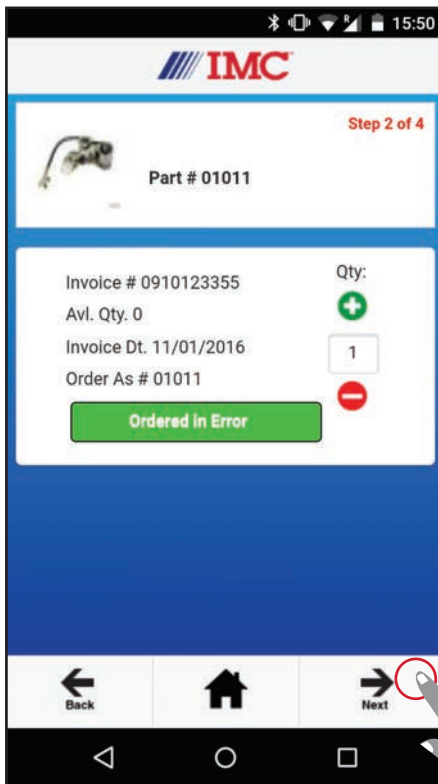
Tip: No need to search if you use the Scan UPC function.

Quantity & Reason for the Return

4 Enter the quantity you wish to return by using the (plus) + or (minus) – buttons and select a return reason from the appropriate menu. Depending on what type of return (*New* or *Defective*), you must select reason for the return.



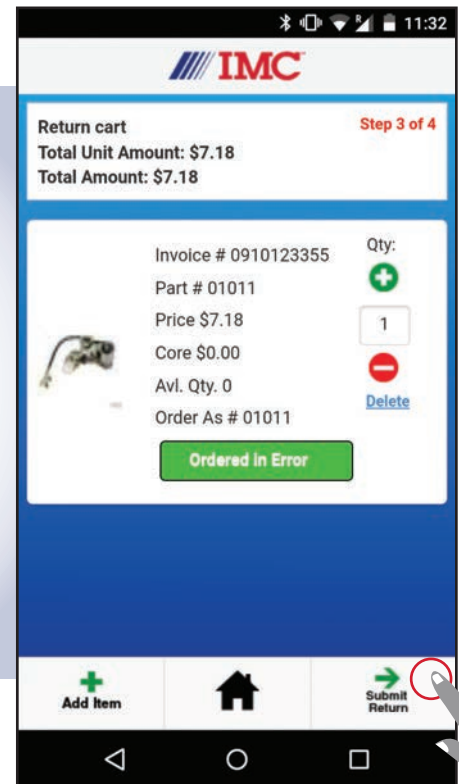
Submit Return or Add an Item



5 Click on the “Next” button to continue.

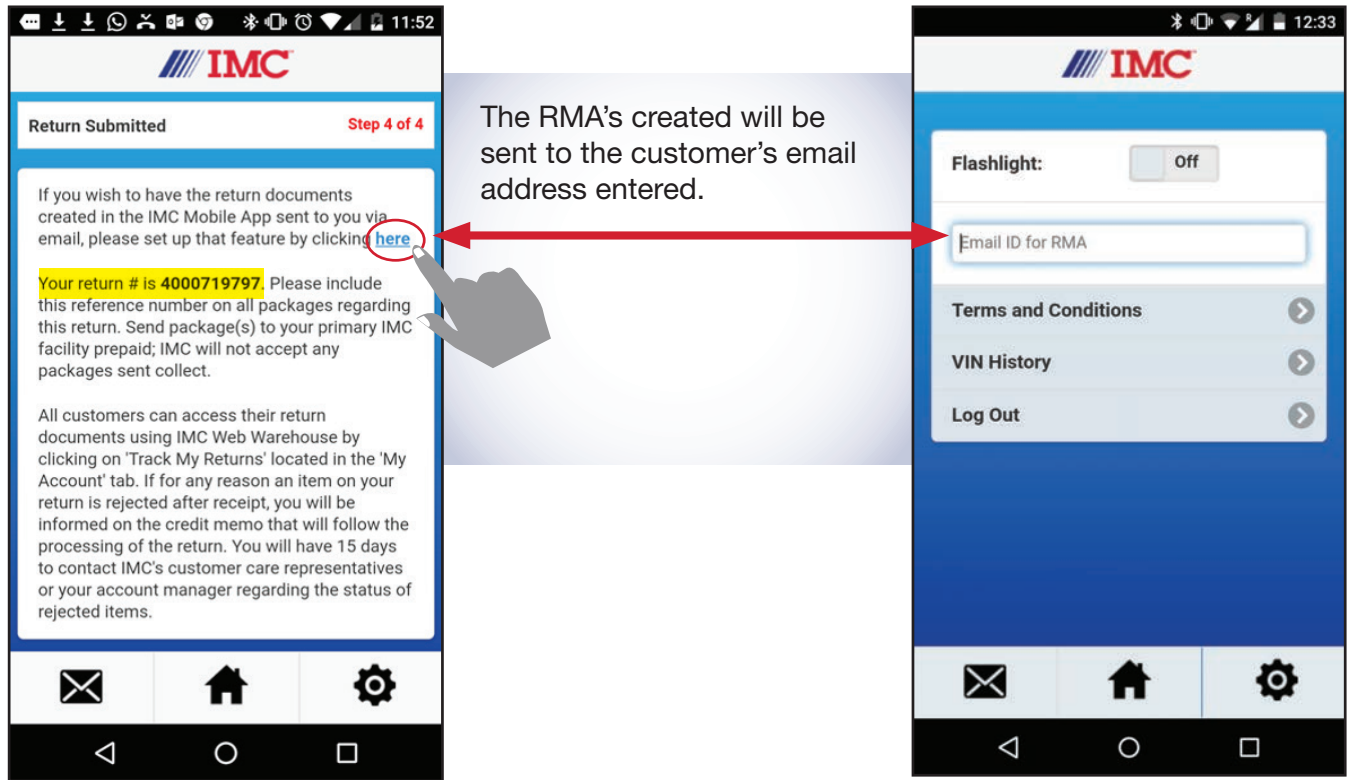


6 Click on “Submit Return” or “Add Item” to add another item.



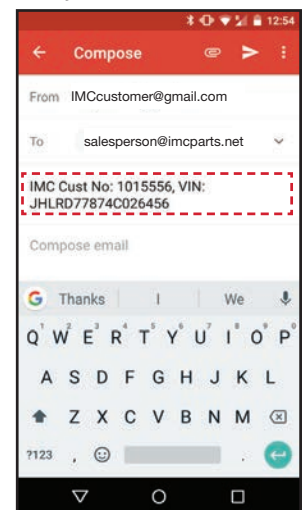
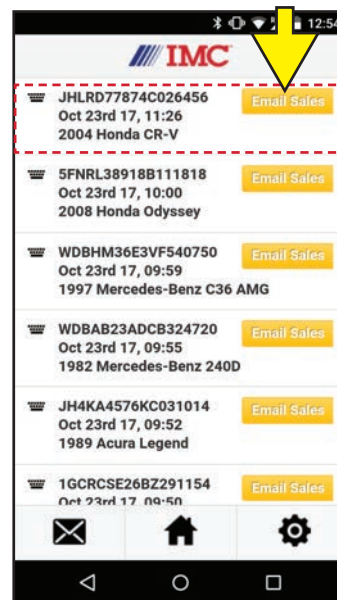
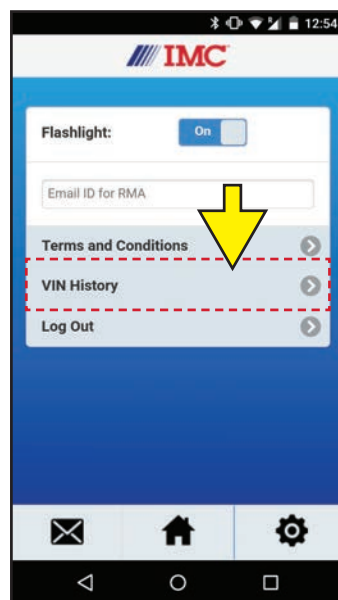
Submit a Return

- 7 The RMA number is displayed. An e-mail can be added to the customer's phone by clicking the "here" link.



Send a VIN to an IMC Salesperson

- 1 Scan or enter VIN.
- 2 Click on the settings button
- 3 Select "VIN History"
- 4 Select a VIN & click on "Email Sales"
- 5 Email client will open up, populate IMC sales person's e-mail & attach the VIN number in the subject section



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